

I.T.S ENGINEERING COLLEGE GREATER NOIDA

(A NAAC Accredited Engineering College)

STUDENT GRIEVANCE CELL Minutes of Meeting

Venue: CRC Board Room

Date: 16/02/2023 Time: 1:00PM

Following Attended the Meeting:

- 1. Dr. Sanjay Yadav (Dean, SW)
- 2. Dr. Deepa Singh (ASH)
- 3. M. Yogesh Kumar Sharma (CSE)
- 4. Ms. Akansha Sharma (CSE)
- 5. Dr. Praveen Bhola (EEE)
- 6. Mr. Chetan Dixit (ME)
- 7. Mr. Praveen Yadav (CE)
- 8. Mr. Nitin Tonger (PTI)

A meeting of all Student Grievance Cell members was schedule for the complaint received from Arjun hostel students on 15/02/2023 and following points was discussed:

Points	Details
Quality of Food in Hostel	 As per the student's complaint and feedback received from Arjun hostel warden it was found that the quality of the food was not good. The mess manager agreed on the poor quality of food especially roti was not toasted properly.
Action Taken	 Mess manager was instructed to check the quality of raw material well in advance before preparing and serving of food. Warning was issued to the mess manager. Mess manager was instructed to change the brand of flour. Students were advised to report such incident if happens to the undersigned.

Dr. Sanjay Yadav

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